Today	y's Date:	
	, 5 = 4101	

## **Patient Satisfaction Survey**

Please tell us how you feel about our services and staff. Your responses help us to make improvements. This survey is anonymous. Thank you for your time.













				_		
Please circle how well we are doing in the following areas:	GREAT 5	GOOD 4	<b>ОК</b> 3	FAIR 2	POOR	N/A Don't know
Ease of getting care:					'	Don't know
		1	2	2		N 1 / A
Time between making appointment and being seen	5	4	3	2		N/A
Convenience of clinic hours	5	4	3	2		N/A
Convenience of clinic location	5	4	3	2		N/A
Wait time during visit:	1	1	ı	r	1	
Time in waiting room	5	4	3	2	I	N/A
Time in exam room	5	4	3	2	I	N/A
Front Desk Staff:						
Courtesy of staff	5	4	3	2		N/A
Clearly explains registration process	5	4	3	2	I	N/A
Answers your questions	5	4	3	2	I	N/A
Provider: (Physician, Nurse Practitioner, Mid	wife)					
Courtesy of provider	5	4	3	2	I	N/A
Listens to you	5	4	3	2	I	N/A
Takes enough time with you	5	4	3	2	I	N/A
Clearly explains what you want to know	5	4	3	2	I	N/A
Clearly explains medication	5	4	3	2	I	N/A
Medical Assistants/Health Educators:					I.	
Courtesy of medical assistants/health educators	5	4	3	2	I	N/A
Clearly explains what you want to know	5	4	3	2	I	N/A
Payment:			1			
What you pay	5	4	3	2	I	N/A
Explanation of charges	5	4	3	2	I	N/A
Facility:		<u> </u>	<u> </u>		I.	
Cleanliness of clinic	5	4	3	2	I	N/A
Ease of finding where to go	5	4	3	2	I	N/A
Comfort while waiting	5	4	3	2	I	N/A
Confidentiality:				<u> </u>		
Keeping your personal information private	5	4	3	2		N/A
						<u> </u>

How o	lid you heai	about u	ıs? (ched	ck one)						
	Friend									
	Relative									
	Partner									
	Online									
	Referral (ple	ease speci	fy):							_
	Other (plea	se specify	):							_
What	do you like	best abo	out our	· clinic?						
₩hat	do you like	least ab	out ou	r clinicî	?					
What	is one thing	g we cou	ld have	e done t	to mak	e your	visit bet	ter tod	ay?	
On a s O Not Likely	cale of <b>0-10</b>	), how lik				nmend 7	us to yo	our frie 9	nds or family? (circle of 10 Extremely Likely	ne)

Thank you for completing our survey!

